Upgrading Your Mac to Monterey

This document explains how you can upgrade your Mac operating system to Monterey using JAMF Self Service.

* Before upgrading, please ensure you have a backup of all your work and your Mac is connected to a power source.
* If you are off campus, please ensure you are connected to our VPN service before running the upgrade.
* Please note, we cannot offer this service currently to M1 based Macs.

Run the Self Service app. This can be found in /Applications on your Mac hard drive. Typing “self” into spotlight search will also display it.

Graphical user interface

Description automatically generated with medium confidence

Login using your UNI domain credentials.

Graphical user interface, text, application, chat or text message

Description automatically generated

In Self Service, the Monterey upgrade can be found in the OS Maintenance and Upgrade Tab as shown below:

Graphical user interface, application

Description automatically generated

Before clicking Upgrade, please read the warning message and ensure no applications are running. Your mac will need to be connected to a power source and running the VPN service.

Graphical user interface, text, application, email

Description automatically generated

After clicking Upgrade you will see the following message. Your Mac will reboot once the upgrade is ready to install.

Graphical user interface, text, application, email

Description automatically generated

When the machine reboots the upgrade will then take place. A progress bar will appear as below with an estimated time to completion.

Graphical user interface, application

Description automatically generated

Once complete you can log into your Mac as normal.

Background pattern

Description automatically generated