Upgrading your Mac to Big Sur

This document explains how you can use JAMF to upgrade your Mac operating system to Big Sur using JAMF Self Service.

* Before upgrading, please ensure you have a backup of all your work and your Mac is connected to a power source
* If you are off campus, please ensure you are connected to our VPN service before running the upgrade.

Run the Self Service app on your Mac, this can be found in /Applications on your Mac

Graphical user interface

Description automatically generated with medium confidence

Login using your UNI domain credentials

Graphical user interface, text, application, chat or text message

Description automatically generated

In Self Service, the Big Sur upgrade can be found in the OS Maintenance and Upgrade Tab as shown below:

Graphical user interface, application, Teams

Description automatically generated

Before clicking upgrade, please read the warning message. Ideally your mac will need to be connected to a power source to ensure your battery doesn’t run out during the process.

Graphical user interface, text, application

Description automatically generated